



# McLean County 911 Communications Center

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## Metcom Operations Board Meeting

August 11, 2017

Attendees: Chairman Bill Wasson, Rick Bleichner, Dustin Carter, Dylan Ferguson, Allan Griffith, Mick Humer, Eric Klingele, Tom Willan, Tony Cannon  
Others: Dave Warner, Lisa Martin, Darren Wolf

The meeting was called to order at 9:03 a.m. by Chairman Bill Wasson.

**Opening Remarks** – Chairman Wasson welcomed everyone to the meeting.

**Approval of Minutes** – Chairman Wasson asked if there were any questions on the minutes of the last meeting of April 14, 2017. Having no questions, Allan Griffith motioned to approve the minutes, and Rick Bleichner seconded the motion. All were in favor, the motion was carried.

**Expenditures** – The April, May, June, and July 2017 expenses were reviewed. Director Cannon reported there were no unusual expenses. Mick Humer motioned to approve the expenses, and Allan Griffith seconded the motion. All were in favor, the expenditures were approved.

### **Director's Report**

Items for Information:

Problem Reports – Director Cannon reported there were no problem reports since the last meeting, adding there have been none so far for the year.

Staffing – Director Cannon reported on the current staffing level. He reported we have 23 telecommunicators, with two in early stages of training. He added we just recently lost one telecommunicator. We have posted for telecommunicators positions, which is open for another couple of weeks. He introduced Lisa Martin, the new Assistant Director. She was promoted after the retirement of Rose Buchanon. He added that Supervisor Brandon Lacey was moved into Lisa's position of Addressing Technician. That leaves an open supervisor slot, in which two in-house candidates have applied. Those interviews will be held next week.

Other – Director Cannon reported that the county has started the budget process. He reported on the CAD upgrade. He stated the equipment is here. We are working with the County IT department. Dave Warner reported we are switching over to training on the new server on the 18<sup>th</sup>, and production on the 12<sup>th</sup> next month. We have been working on cleaning up the back server room, taking out old equipment.

He reported on the interoperable communications committee recently formed. They have been meeting and discussing StarCom and radio communications. They met earlier this week and the topic of discussion was the addition of a Starcom radio tower in McLean County. The issue at hand is how it will be paid for. There are several options. We hope to have more information to share by the next meeting. Grant funding may be possible, but all users will probably have to pay.

He reported that the rural fire agencies have been meeting for a while (and Normal Fire). He stated he received a letter from MABAS that they have voted to move to the Fire protocol form of dispatching, which is the same form that we use for medical/ EMS dispatching. Bloomington dispatch is already using this. We are looking into the costs associated through Priority Dispatch. He stated he will bring back more information as it is received.

Mick Humer reported that they have had some telecommunicators from Metcom doing ride-alongs, and that has been well-received on both ends; the program is going very well. Lisa Martin added they are looking to send everyone in the near future, not just with fire, but also with Police and EMS agencies.

### **Chairman's Report**

Items for Information:

Announcement of the next meeting: The next meeting is scheduled for October 13, 2017.

Other General Business and Communication:

Having nothing further to discuss, Rick Bleichner motioned to adjourn the meeting, and Allan Griffith seconded the motion. All were in favor, the meeting was adjourned at 9:30 a.m.

Respectfully submitted:

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Patsy Mayer, Recording Secretary  
October 13, 2017

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Bill Wasson, Chairman