



# McLean County 911 Communications Center

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## Metcom Operations Board Meeting

August 9, 2019

Attendees: Rick Bleichner, Dustin Carter, Allan Griffith, Mick Humer, Eric Klingele,  
Camille Rodriguez, Jeff Showalter, Tom Willan, Tony Cannon  
Others: Dave Warner, Lisa Martin

In the absence of the Chairman and Vice Chairman, a vote was necessary for a temporary Chairman today. Mick Humer motioned to select Rick Bleichner, and Dustin Carter seconded the motion. All were in favor, the motion was approved.

The meeting was called to order at 9:00 a.m. by Rick Bleichner.

### Opening Remarks –

Rick Bleichner welcomed everyone to the meeting.

Approval of Minutes – Having no questions on the minutes of the last meeting in June, Mick Humer motioned to approve the minutes, and Dustin Carter seconded the motion. All were in favor, the motion was carried.

Expenditures – The June and July 2019 expenses were reviewed. Director Cannon reported there were no unusual expenses. Mick Humer motioned to approve the expenses, and Tom Willan seconded the motion. All were in favor, the motion was carried.

### Director's Report

Items for Information:

#### Problem Reports/Outages/Other System-Wide Issues –

Director Cannon reported there were no problem reports received since the last meeting or for the year. He added that at the last meeting we discussed the desire to also add to this list any other system issues. He stated we did not have anything that was significant, although we did have some minor issues. He reported we are having a slight mapping issue in the CAD with the Interstates, which is affecting some recommendations for Normal Fire and Bloomington Township Fire. Dave Warner added there is a 7-mile stretch where the CAD is not recommending any department. Director Cannon stated Dave is working on these issues.

Director Cannon reported that we have recently had some pager issues with the Lexington Tower. He had the radio vendor look into that, and was informed it was weather-related. However, he added that if we could get a new frequency we could eliminate that problem, stating also the costs would be minimal.

Staffing – Director Cannon reported on the current staffing level. He stated we have 21 fully trained telecommunicators, with one in training that should be out on his own in about a month. We have two open positions. He added we plan to hold off further testing until fall. He stated we have been doing ok with the overtime.

Other –

Director Cannon reported the county is in the budget process. He stated he will have the proposed budget ready for the next meeting.

He reported on the status of the EFD protocols, stated we have purchased the license agreement. We will be starting meetings with all stakeholders in a couple weeks to determine how it will be implemented. We hope to go live by mid-November.

### **Chairman's Report**

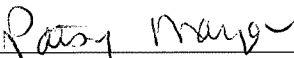
Items for Information:

Announcement of the next meeting: The next meeting is scheduled for October 11, 2019.

Other General Business and Communication:

Having nothing further to discuss, the meeting was adjourned at 9:24 a.m

Respectfully submitted:

  
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Patsy Mayer, Recording Secretary  
October 11, 2019

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Pam Reece, Chairman