



Kathy Michael

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MCLEAN COUNTY CLERK RECORDING DIVISION – 2017 SURVEY

We would like to take a moment to thank those of you who do business with our office. We are conducting another survey similar to our first one back in 2014. As you know, by Referendum, the duties of the Recorder's office were placed with the office of County Clerk by the voters of McLean County. We had a great, positive response to our first survey. We would like to hear from you again, and make sure we are providing you with all the services you need and expect.

We invite you to complete and return this form (anonymously if you wish). **Please be very frank.** Let us know if you have suggestions as to how we can improve our service. Feel free to share ideas you might like us to look into implementing that you've experienced with other counties with whom you interact. We have provided a return envelope for your convenience.

Question: Have you been satisfied with our response time to your requests for information, ease of access to information, and customer service? ____ Yes ____ No

If no, please offer comments below so we may work to improve our service to you.

Comments/Suggestions: _____

On the whole, how would you rate our service in the Recording Division:

(with 5 being "the best") 1 2 3 4 5 (circle one)