
McLean County Reentry Directory

A guide to McLean County's valuable services for
the formerly incarcerated



This directory was created through the collaborative efforts of



DEPARTMENT OF
**CRIMINAL JUSTICE
SCIENCES**
Illinois State University



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Introduction to Directory

This directory is designed to provide formerly incarcerated individuals and their loved ones with easy-to-use access to a variety of services in McLean County that will be of use in the transition home. Returning home after any period of incarceration can be extremely challenging. There are, however, services in our community that will support you during that transition. In addition to providing resources to individuals transitioning home from prison and jail, the directory is also helpful for family members who need support during and after the incarceration of a loved one. Although the path home from prison and jail is not without obstacles, there are compassionate people in our community who want you to succeed.

General Reentry Services

Labyrinth Outreach Services To Women

616 W. Monroe St.
Bloomington, IL 61701
(309) 319 -2426

<http://www.labyrinthoutreach.org/>

Program Director e-mail: kalt@ywcamclean.org

Description: Services include providing ongoing support through counseling, mentor-matching, support groups, case management, and job training. Outreach services are available to women with all backgrounds and residency, and the residential program provides on-site apartment living to up to 8 women for up to 2 years. Labyrinth will assist/ collaborate with all available social service agencies to meet clients' needs including but not limited to securing: state identification, transportation assistance and resources, clothing, food, employment counseling, adult education (GED or continuing education), employment and/or training, medical services and mental health treatment, sexual assault and substance abuse counseling, successful completion of parole/ probation/ DCFS service plan, a support system, and a spiritual community of their choice. Labyrinth will also meet with women in jail/prison to help prepare for their transition back into the community.

Eligibility: Anyone who identifies as female & has a background/ involvement in the criminal justice system is eligible. Eligibility for residential: non-sex offender, established residency in McLean County. May be a waitlist, call for assessment or more information.

Hours: M-F 8am-11pm; Weekends 5pm-11pm; Call to schedule appointment

Documents Needed: Parole/Probation Document

(s) if available.

Fees: Monthly, income based fees for residential program apply.

How to Begin Services: Call, email, or write a letter requesting services or more information.

PATH - Providing Access to Help

Information and Referral

201 E. Grove Street, Suite 200
Business Office
Bloomington, IL 61701

211 Voice

(888) 865-9903 Toll-free Alternate Number for 211

(309) 827-4005 Voice

(800) 570-7284 Toll-free (800-570-PATH)

(309) 827-7485 FAX

<http://www.pathcrisis.org>

Description of Services: Information and referral and 2-1-1 services are available 24 hours by telephone. Phone lines are staffed by trained call specialists that can provide information about everyday human services that fit the caller's need, as well as referrals. PATH call specialists also provide support in crisis situations.

Fees: No fees.

Site Hours: *Business:* M-F, 8:30 am - 4:30 pm.

Information, Referral, and Crisis Line (211): 24-hours a day

Joy Care Center

Aftercare for Ex-Offenders

510 E. Washington Street, Suite 112
Joy Care Center, Inc.
Bloomington, IL 61701 (309)
827-7919

Description: Joy Care is a faith-based organization that serves both men and women who have criminal backgrounds regardless of the severity of charges. Through respect, validation, and empowerment, Joy Care staff provides a safe and accepting environment that supports individuals' needs with employment, housing, food and clothing, education, transportation assistance, building positive relationships, finding or strengthening faith, and more. Job partnership, Celebrate Recovery, Support Groups, offering mentors and accountability partners, and providing food and clothing shelters are Joy Care's main services. Joy Care has a presence in the community and many relationships with employers and landlords, as well as experience in referring out to the community for all kinds of services/ needs.

Eligibility: Anyone with a criminal history. Violent and sex offenders are not excluded.

Hours: Classes (job partnership & Celebrate Recovery)- Mondays 6-8 pm; Support Group Wednesdays 6-8pm

Fees: No fees.

Documents Needed: Documents regarding charges are preferred, but not required.

How to Begin Services:

IF YOU ARE CURRENTLY INCARCERATED, write a letter with the following information:

1. Current charges.
2. Release date.
3. Services and/or supports needed currently and/or upon release.

IF YOU ARE NOT CURRENTLY INCARCERATED: Call the program coordinator at the number above, and leave. It will be returned shortly. One may also show up at any of the classes/groups or may send a letter requesting services.

Addiction Services

Bloomington Normal Treatment Center

303 Landmark Drive, 2-B
Normal, IL 61761
T:(309)-808-2388
F:(309) 808-2668

www.methadonetreatmentcenter.com
bntc@methadonetreatmentcenter.com

Description: BNTC is licensed to provide Opioid Substance Abuse treatment services to help people overcome their dependence on painkillers, heroin, and opiate-based medications. BNTC provides medically assisted detox and outpatient care, using individualized treatment plans, goal development, and coordinating with other local social services

Eligibility: At least 18 years old, dependent on opiate-based medication or drug for 1 year

Hours: M-F, 6:00 am - 2:30 pm, Sat, 7:00 - 11:00 am

Documents Needed: Photo ID

Fees: Fixed fees. Admission fee is \$30. The cost of one dose of methadone is \$13 (liquid) or \$14 (diskette) and it is taken daily. Accepts private pay only.

How to Begin Services: Call for an appointment.

Celebrate Recovery

First Assembly of God Church
800 E. Vernon Avenue
Normal, Illinois 61761
(309) 454-2402

<http://1agbn.org/ministries/celebrate-recovery>

Description: A Christ-centered 12-step recovery program that provides people with networks of support and a safe place to get through a number of recovery issues, including but not limited to: broken family relationships, co-dependency, chemical dependency, self-harming behavior, abuse, grief, sexual and love related addictions, and gambling and food addictions. Celebrate Recovery consists of a large group service with worship and a lesson or testimony followed by open group share breakout that are gender specific and wrap up the night.

Eligibility:

Hours: 6:30 pm- Large Group CR Meetings with Worship, Testimony of Lesson

7:30 pm- Open Share Small Groups/ Newcomers 101

Open share small groups by gender & Newcomers 101 informational session

8:30 pm- Aroma Café

Refreshments and Fellowship

Additional information: Free childcare program, free transportation.

Fees: No fees.

How to Begin Services: Attend meeting, call for more information.

Chestnut Health Systems

Substance Abuse Services

1003 Martin Luther King Drive
Bloomington, IL 61701
(309) 827-6026 Voice
(309) 829-0016 FAX
www.chestnut.org

Description: Non-hospital alcohol and drug rehabilitation center.

Adult Addiction Treatment Services: Full continuum of addiction counseling and treatment services including outpatient, intensive outpatient, and inpatient programs. Addresses co-occurring mental health and drug and/or alcohol dependence in order to help adults achieve recovery. Length of stay, treatment plan, and needs are determined by an assessment.

- Inpatient- Residential program for adults (separate men/women units)
- Intensive inpatient and outpatient- Includes one or more hours of counseling each week, with a variety of means such as substance abuse education, individual and group counseling, participation in a variety of self-help groups, and training in relevant life skills to promote healthy lifestyles. Range of individual and group counseling services. Those who successfully complete inpatient or intensive outpatient often go on to outpatient treatment. The goal of outpatient is to help individuals maintain long-term recovery.

Crisis Stabilization: A non-hospital short term supervised care providing safe detoxification from alcohol, prescribed medications, heroin, and other street drugs. Length of stay is determined by withdrawal symptoms and admission is voluntary.

Site Hours: Substance Abuse: 24 hour service. Office hours: M-F, 9:00 am - 4:00 pm.

Documents Needed: Proof of income and Social Security number.

Fees: Accepts private pay, most private insurance, Medicaid, and a sliding scale payment fee.

How to Begin Services: Walk-in assessments, M-F, 9:00 am - 2:00 pm.

Illinois Institute for Addiction Recovery

1304 Franklin Avenue
Advocate Bromenn Medical Center
Normal, IL 61761
(309) 888-0993 Voice
(800) 522-3784 Toll-free
(309) 451-3301 FAX
<http://www.addictionrecov.org>

Description:

- Inpatient services include an adult recovery unit. Medical detoxification services available.
- Comprehensive outpatient services are available with variable lengths of stay. After care is also available.
- The multi-disciplinary treatment team includes physicians who each have twenty-five years of experience in addiction medicine, registered nurses, licensed and certified clinicians, consulting psychiatrists and psychologists, a recreation therapist, a financial counselor, and others with extensive training in addiction.
- Family counseling is available for adults and children involved with the addicted person (also employer and school involvement).
- Also offered are treatment programs that address gambling, food, sex, spending, chronic pain, computer, Internet, and video gaming addictions.

Site Hours: 24/7.

Fees: Assessments available at no charge. Set fees for substance abuse services. Private insurance or Medicare accepted.

How to Begin Services: Appointments for free assessments are available 24 hours a day, seven days a week. Although appointments are preferred, walk-ins are accepted. Free telephone informational sessions are also available.

Physical & Mental Health Services

INtegrity Counseling

502 S Morris, Suite B
Bloomington, Illinois 61701
(309) 827-9100

Email: integritycounseling@frontier.com

Website: <http://www.integrityhelps.org/>

Description: INtegrity Counseling provides individual and group counseling and community education available for low-income and at risk populations throughout Bloomington and Normal. Donation-based services- Clients receiving services are asked to donate what they can to INtegrity or to volunteer

Hours: Office hours Tuesday-Friday 9am-5pm; Additional times available by appointment.

Eligibility: INtegrity accepts clients of all races, cultures, beliefs, and lifestyle preferences, regardless of financial capabilities.

How to Begin Services: Call to set up an appointment for screening,

Chestnut Family Health Center (CFHC)

720 W. Chestnut Street
Bloomington, IL 61701
(309) 557-1400

healthcare@chestnut.org

chestnut.org/Family-Health-Center

Description: Chestnut Family Health Center is a community based health center that offers adult and pediatric primary care. This service provides a medical home for Chestnut's clients, especially those with co-morbid mental illness and/or substance use disorders. Services include:

- Basic primary care, preventive care, and prescription services.
- Screenings (cancer, communicable diseases, cholesterol, blood lead, pediatric vision, hearing and dental).
- Annual wellness exams for all ages
- Well child exams and immunizations
- Lab collections
- Obstetrical & gynecological care
- Physicals (school, sports, employment)

Hours: Tues, Wed, Fri, 8:00 am - 5:00 pm.
Thurs, 8:00 am - 7:00 pm.

Eligibility: Serves children and adults of all ages.

Documents Needed: Medicaid, Medicare, and/or Insurance card.

Fees: Medicaid and Medicare accepted for payment, as well as Blue Cross/Blue Shield, Health Alliance and Coventry Healthcare insurance. Offers a sliding fee schedule for persons who qualify.

How to Begin Services: Call for appointment.

Department of Human Services

501 West Washington Street

Bloomington, Illinois 61701

<http://www.dhs.state.il.us/page.aspx?>

(309) 451-6000 Voice

(800) 447-4278 Toll-free Child Support Hotline

(866) 451-5764 TTY

(309) 451-6012 FAX

Mental Health Treatment

Description: Referral to mental health services including but not limited to: inpatient, outpatient, assessments, & counseling/ therapy. Visit website or call for all other services.

Hours: M-F, 8:30 am - 5:00 pm.

How to Begin Services: Call or walk-in during business hours

Medical Assistance

Description: All Kids; Early Intervention; Family Case Management; Family Planning; Healthy Child Care Illinois; Newborn Hearing Screening; School Health; Women, Infants & Children (WIC); Migrant Head Start; Refugee & Immigrant Services; Health Benefits for Workers with Disabilities (HBWD); Comprehensive Health Insurance Plan (CHIP). Visit website or call for more information on above programs.

Eligibility: Be blind, disabled, or aged (65+), have children under the age of 19, or be pregnant; Must also meet financial criteria & residency requirements.

How to Begin Services: Call or walk-in during business hours

McLean County Center for Human Services, Inc.

108 W. Market Street

Bloomington, IL 61701

May be accessed via green route of Connect Transit bus system

(309) 827-5351 Voice

(309) 829-6808 FAX

<http://www.mcchs.org>

Site Hours: M-F: 8am-5pm

Eligibility: Variety of factors determines individual's eligibility for services. Call (309) 827-5351 for information and assistance.

24 Hour Crisis Team:

Description: Crisis team provides quick, on-site counseling and evaluations for crisis situations. Goal is to intervene, stabilize, and arrange for appropriate services to avoid unnecessary hospitalization.

Beginning services: Call (309) 827-5351 or PATH at (309) 827-4005 if the Center is closed.

**May walk in to see Crisis Team in an emergency during business hours.*

Recovery Services:

Description: Comprehensive array of services focusing on individual recovery. Individualized treatment plan developed. Goals of assisting persons with mental illness to achieve self-sufficiency and maintain community living.

Beginning services: Call (309) 827-5351

Child, Adolescent, & Adult Counseling Services:

Description: Individual counseling provided to assist those struggling with behavioral health issues. Trained therapists use a variety of approaches to provide individual counseling and group services with focus of helping people reach established goals in as brief a time period as possible.

Beginning services: Call (309) 827-5351

Community Health Care Clinic

900 N. Franklin Avenue
Normal, IL 61761
(309) 888-5531

<http://chcchealth.org/>

Office Hours: Monday-Thursday 8:30am-5:00 pm (Closed 12:30pm- 1:30pm daily for lunch)

Description: Services provided free of charge for patients. Once an established clinic patient, services include: Primary medical care; Diagnostic testing & emergency/ hospital services (provided by Advocate Bromenn and OSF St. Joseph Medical Centers; Referrals to specialty physicians for additional care; Care coordination; Free prescription medications (with \$5 donation)

Eligibility: Resident of McLean County, TOTAL household income less than 185% of federal poverty guidelines, are NOT currently enrolled in third party insurance (Medicaid, Medicare, All Kids, Veteran's Benefits, Disability or employer sponsored insurance). Must provide documentation of eligibility qualifications

Required Documents: Household income papers from patient/ all people living there (tax returns, pay stubs, etc); Proof of residency (piece of mail with name/ address, utility bill); Picture ID (driver's license, state ID, passport)

How to begin services: Apply at clinic during business hours (bring above documents), \$20 cash/ money order non-refundable application fee. Usual wait time is 2-3 weeks before appointment can be scheduled.

McLean County Health Department

200 W. Front Street
Bloomington, IL 61701
Phone- (309) 888-5450
Fax- (309) 526- 8479

Email- health@mcleancountyil.gov

<http://health.mcleancountyil.gov>

General Hours: M-F 8:00am-12:00pm & 1pm-4:30pm

Behavioral Health

Description: Coordinates with the Illinois Department of Human Services to plan and fund local systems of care. Supports include:

- Adolescent substance abuse prevention and early intervention
- Crisis intervention
- Outpatient services
- Support, training, and intervention for developmentally disabled children and adults

How to begin services: Call to schedule an appointment.

Dental Clinic

Description: Dental clinic to ensure oral health of eligible children and adults. By appointment only.

Eligibility: Must meet financial requirements and be residents of McLean Co.

Hours: (Children) Monday- Thursday; 8:00am-3:20 pm; (Adults) Select Fridays only

**Closed Daily 11:45 am-12:45 pm*

How to begin Services: Call (309) 888-5479 to schedule an appointment. (By appointment only).

Housing & Shelters ^[P]_[SEP]

Mid Central Community Action

Transitional Housing
1301 W. Washington Street
Bloomington, IL 61701
Phone- (309) 834-9225
Email- dorad@mccainc.org
http://www.mccainc.org/clarion_rocket/programs/affordable-housing/transitional-housing/

Description: Homeless families are provided with subsidized housing for a period not to exceed two years while participating in bi-weekly (minimum) case management services. Applicants must be working full-time or attending school and working at least part-time. Tenants must establish a plan and work toward goals to achieve permanent housing while living in subsidized units. Tenants pay 30% of their net income for rent, plus their own utilities. Successful completion of the program results in increased financial stability and up to \$1,000 of paid rental fees reimbursed to the tenant to use toward their move into permanent housing.

Site Hours: M-F, 8:00 am - 4:30 pm.

Area Served: McLean and Livingston Counties

How to begin Services: Call (309) 834-9225

Home Sweet Home Ministries – Shelter

303 E. Oakland Avenue ^[1]_[SEP]
Billy Shelper Center ^[1]_[SEP]
Bloomington, IL 61701
(309) 828-7356 Voice
(309) 827-6415 FAX
<http://www.hshministries.org> hshinfo@hshministries.org

Description: Emergency Shelter Services offer safe shelter, food, clothing, case management, and ministry support to individuals and families in crisis. Serves men, women and children.

Eligibility: Currently homeless.

- Facing homelessness due to an eviction notice.
- Living in overcrowded and unsafe conditions (i.e. due to drugs/alcohol or emotional, verbal, physical, sexual abuse).
- An individual who is living with family or friends and have been told they must leave. - Individuals being discharged from psychiatric hospitalization or treatment for substance abuse.
- Individuals who have lost their jobs and can no longer afford their apartment or house.
- IDOC referrals of parolees who are from the Central Illinois region who desire to be reintegrated into their community.
- Not available to those convicted of sexual crimes, domestic battery, assaults, or other violent charges.

Area Served: Residential admission is based upon an individual's ties to the following communities:

- DeWitt, LaSalle, Logan, Livingston, McLean, Piatt and Woodford Counties.

Documents needed: Clearance card from the Bloomington Police Department and a valid, current photo ID.

Fees: No fees.

How to Begin Services: Scheduled intake screening times are M-F, 9:30 am - 11:00 am. Individuals seeking HSHM's shelter services simply need to walk-in during that time. If individuals are unable to come in during the scheduled times, they should call and request a telephone screening; case management staff will return their call to complete the screening process. Additionally, HSHM continues to conduct emergency screenings as needed for people who have no place to stay that night.

Salvation Army Community Center

Safe Harbor Shelter and Social Service Center

208 N. Oak Street
Bloomington, IL 61701
(309) 829-9476 Voice
(309) 829-3680 FAX
<http://www.sabloomington.org>

Description: Day Center Services are offered to homeless individuals/families and include, but are not limited to, case management, job development, mental health counseling, life skills, agency referral, laundry and shower facilities, breakfast, and lunch. Safe Harbor has beds available to single adults (no children) in men and women's dormitories. Residential program participants may stay up to 8 weeks, or longer if approved by a case manager. Space may be limited and must visit Safe Harbor Shelter in person to gain information on openings and waitlists. During winter months (and late fall/early spring) Warming Center beds are available to more individuals than the residential units' capacities (10pm-7 am).

Hours: M-F, 8:00 am - 4:00 pm; closed on major holidays.

Documents Needed: Clearance card from either the Bloomington or Normal Police Department is required to begin services.

Services: Homeless Drop In Centers, Homeless shelter/ warming center (Details above)

How to begin Services: Walk-in available during business hours, call for more information.

Education Services

Heartland Community College - Adult Education Program

1500 W. Raab Road Student Commons Building 1000
Normal, IL 61761
(309) 268-8180 Voice (309)
268-7997 FAX
<http://www.heartland.edu/adultEd> tammy.truitt@heartland.edu

Description: Provides basic skills instruction and GED preparation to adults (aged 16 and older) who have officially withdrawn from high school. Basic Education and GED Preparation classes are offered at the main campus on Raab Road and at other sites throughout Bloomington-Normal, at the Lincoln campus on Broadway Street in Lincoln, and above the Pontiac Library on Madison Street in Pontiac. Heartland is also the GED test site for McLean and Logan counties. Call or visit the website for more details.

Fees: No fees for classes. Call or visit the website for information about GED test fees.

Referral Procedures: Students may register any time. Call for class schedules and registration information.

Site Hours: M-F, 8:00 am - 5:00 pm.

Area Served:

- McLean
- Livingston
- DeWitt
- Logan counties.

Accessibility: Full wheelchair access.

Other Languages: Spanish interpreters available as needed.

How to begin services: Call or visit the website for more details.

Employment Services

Career Link

705 E. Lincoln St., Suite 110

Normal, IL 61761

(309) 807-1375 Voice

(309) 807-1378 Dona Nanney, Business Service Representative

(309) 807-1778 Kelly Schapmire, Manager

<http://www.careerlink16.com> or <http://www.dndnney@careerlink16.com>

Description: Career Link is a nonprofit agency that provides services to individuals who are eligible to receive funding to obtain a credential in a high growing occupation field. Career Link provides employment services to customers on a walk-in basis. Customers are provided assistance registering on IllinoisJobLink.com - The State of Illinois' Internet based job matching system. Other employment related Core Services are provided in the Resource Room where customers can self-access job listings, instructions on writing a resume and cover letters, job interviewing tips, labor market information, and access to the Internet. Services may be provided directly by Career Link and/or through referral to partner agencies. Career Link offers financial assistance for eligible and qualified customers for up to 2 years of certified job training/vocational education in "high growth" occupations as approved by the Workforce Investment Board of Region #15. A comprehensive vocational assessment is completed for eligible customers prior to approval for training. Some may receive referrals to other sources of financial assistance, while others may be approved for Career Link funding. An intensive period of staff assisted job search follows training and up to one year of comprehensive follow-up services are provided. Job Training Services may be provided for eligible customers in the following categories: youth (with high school diploma or GED), adults, and dislocated workers.

Eligibility: All Individuals:

(a) United States citizen or registered alien.

(b) Registered with Selective Service if male, born January 1, 1960 or later. (****MUST** have this documentation for service**)

For further information interested individuals should contact the agency directly.

Documents Needed: Birth certificate, proof of income, proof of residence, and Social Security number.

Site Hours: M-F, 8:30 am - 5:00 pm.

Area Served:

- Fulton
- Marshall
- Mason
- McLean
- Peoria
- Stark
- Tazewell
- Woodford counties.

Accessibility: Full wheelchair access.

Other languages: Spanish Interpreter available most days. Other interpreters can be provided with 48 hours notice.

How to begin services: Walk in or phone for appointment.

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Bridgeway - Normal

420 Wylie Drive, Suite 464
Crossroads Center
Normal, IL 61761
(866) 263-1707 Toll-free
(309) 808-9073 Voice Community Employment Services - CES
(309) 452-2797 Voice Bridgeway Training Services
(309) 452-9811 FAX
<http://www.bway.org>

Description: BTS provides a wide range of contract services to the west central Illinois and southeastern Iowa areas. BTS meets the work quality and individual contract turnaround demands for each customer while providing vocational and training programs for individuals with disabilities, as well as the non-disabled, and also providing them with subcontract work experience.

Eligibility: BTS will employ any person who can benefit from its array of employment opportunities without regard to disability, dependent status, race, color, national origin, or age.

Site Hours: M-F, 8:30 am - 4:30 pm.

Area Served: McLean, Livingston, Peoria, Tazewell, and Woodford counties. Also counties in west central Illinois and southeastern Iowa.

Other Languages: Spanish and American Sign Language. Bridgeway will attempt to obtain interpreter services for other languages.

Illinois Department of Employment Security (IDES)

(866) 322-8357 TTY Toll-free
(309) 828-9231 FAX
<http://www.ides.illinois.gov>

Description: Re-entry Employment Services Program (RESP) is an employment program for those formerly incarcerated or previously convicted individuals seeking assistance in finding a job. To apply for the program, visit the website above and click on "Individuals." The IDES website provides details on this program, unemployment, and veteran's benefits.

People Ready

1608 Northbrook Drive, Suite 101
Normal, IL 61761
(309) 452-3035 Voice
<https://www.peopleready.com/>
1619-br@laborready.com

Description: Specializes in day-to-day general labor.

Documents Needed: To apply must have photo ID & a Social Security card or birth certificate.

Site Hours: Monday-Friday: 5:30 am - 6:00 pm and Saturday: 7:00am-11:00am.

Accessibility: Full wheelchair access.

How to begin services: Jobs can be searched and applied for online. Applications are also accepted in person at any People Ready branch office.

Job Partnership

Joy Care Center – Job Partnership for Ex Offenders & Unemployed

510 E. Washington Street, Suite 112

Joy Care Center, Inc.

Bloomington, IL 61701

(309) 827-7919 Voice Limited hours - call & leave message

(309) 826-1715 Michelle, Program Coordinator

joycarecenter@yahoo.com

Description: The job partnership program provides celebrate recovery and support groups. A 12-week classroom course for the unemployed, underemployed, and hard to employ designed to promote personal growth and professional success. The course objectives are to understand a Biblical perspective of work and to use practical work principles to develop a positive attitude and good work habits. A job fair is held at the end of each course. The program also provides food banks, clothing banks, housing, and assistance with social services. For inquiries about these programs interested individuals should contact the agency directly.

Fees: No fees.

Referral Procedures: Registration is required. Call Joy Care to find out when and where the Jobs Partnership class is currently being held. If no one answers at the office, prospective students can also call the class facilitator, Michelle Cook, at (309) 826-1715.

Site Hours: ****Office hours by appointment only**** For more information or to schedule an appointment, call the office and leave a message. Class Hours: Monday & Wednesday 6:00 pm - 8:00 pm.

How to begin services: Call Michelle at phone number above for an appointment.

Employment Services Program

Salvation Army Community Center

611 W. Washington Street

Bloomington, IL 61701

(309) 829-9476 Voice

(309) 829-3680 FAX

<http://www.sabloomington.org>

thomas_fulop@usc.salvationarmy.org

Description: Job lead meetings are held on Mondays, 9:30 am, at the Salvation Army Safe Harbor Shelter classroom (if closed on a Monday to observe a holiday, then the job lead meeting will be on Tuesday). Those without income (no job, no Township, no Social Security, and no unemployment income) will receive bus tokens after the job lead meeting. Those who arrive late or leave early will not earn bus tokens. Safe Harbor provides transportation to seek out and/or apply for jobs locally. The van schedule is determined at the job leads meeting. Individual appointments may be made with an Employment Specialist.

Eligibility: MUST be homeless (staying at Home Sweet Home, Safe Harbor, Neville House, or deemed homeless by PATH). Clients who are homeless but not staying at Safe Harbor need to bring residency verification to Safe Harbor to establish services.

How to begin services: By phone

Victim Advocacy

Countering Domestic Violence

Mid Central Community Action

1301 W. Washington Street
Bloomington, IL 61701
(309) 828-8913 Main Line, Special Residential Specialist Coordinator
(309) 829-0691 Voice
(309) 827-7070 Voice CDV Hotline
(888) 995-4673 Toll-free Foreclosure Intervention
(309) 828-8811 FAX
<http://www.mccainc.org> mcca@mccainc.org

Description: Countering Domestic Violence, a program of Mid Central Community Action, provides emergency domestic violence shelter for women and children at Neville House. Please see separate listing "Countering Domestic Violence."

Area served: McLean County.

Services: Domestic Violence Shelters

Site Hours: Monday-Thursday only, 8:00 am - 4:30 pm, or by appointment. Closed during lunch, 12:00-1:00 pm.

Area Served:

McLean and Livingston Counties.

Other Languages: Spanish.

Stepping Stones - YWCA Sexual Assault Program

1201 N. Hershey Road
Bloomington, IL 61704
(309) 585-3617 Voice YWCA, Client Services Program
(309) 585-3620 Voice YWCA, Prevention Education and Training Program
211 Voice After hours - PATH Answers
(309) 662-4506 FAX
<http://www.ywcamclean.org> hpacha@ywcamclean.org

Description: Stepping Stones, YWCA's sexual assault program, provides 24-hour assistance for sexual assault and sexual abuse victims and their families in McLean County. This free, confidential service also serves as the central sexual assault resource and referral agency. During the YWCA's regular business hours, 8:00 am - 5:00 pm, callers or clients may call them directly and ask for a Stepping Stones advocate. After hours and on weekends, the Sexual Assault Hotline is answered by PATH, who then pages the Stepping Stones advocate. When the advocate calls in, he/ she is "patched" to the caller or given the caller's phone number to return the call. Stepping Stones offers medical advocacy and can support victims of sexual assault if they are at the E.R. for evidence collection kit. Stepping Stones also offers counseling services for sexual assault victims.

Fees: All services are free and confidential.

Referral Procedures: By phone.

Services: Sexual Assault Hotlines

Site Hours: Office Hours: M-F, 8:00 am - 5:00 pm.

Hotline: 24/7.

Area Served: McLean County

Legal & Financial Services

Prairie State Legal Services

201 W. Olive Street, Suite 203
Bloomington, IL 61701
(309) 827-5021 Voice
(800) 874-2536 Toll-free Office Toll-free
(309) 828-3986 TTY
(309) 828-3776 FAX
<http://www.pslegal.org>

Description: Offers legal services at no charge for eligible persons with civil legal problems (not criminal or traffic offenses). Prairie state legal services also assist with criminal expungement and sealing. Persons seeking legal help should start with the local office, particularly if the problem is urgent in nature.

Legal advice may be provided on a wide range of subjects, but legal representation is focused on the following types of problems: domestic violence, elder abuse, eviction, denials or reductions or terminations of public benefits (SSI, food stamps, Medicaid, home care services, TANF, etc.), involuntary discharges from nursing homes, utility shut offs, and debt issues threatening income. As resources permit due to special grants or volunteer attorneys, additional services may be provided in some divorces, particularly where there has been domestic violence, school disciplinary matters, debt-related issues, bankruptcies when needed to preserve subsidized housing or utility services, guardianships, and other matters.

Eligibility: Based on residency (county served) and income within federal poverty guidelines. Income guidelines do not apply to individuals over age 60. Domestic violence service includes people who have a higher income as well. Income guidelines are increased for people facing foreclosure issues. ****There must be no conflict of interest when checking eligibility****

Documents Needed: Citizenship or proof of alien resident status. Victims of domestic violence may be undocumented.

Fees: Typically no fees. Sometimes clients must pay filing fees and other costs of litigation but these can often be waived. Donations from clients are encouraged when possible.

Referral Procedures: First contact should be by telephone; may walk in if no access to telephone or in an emergency.

Site Hours: Office: M-F, 8:30 am - 5:00 pm. ****Office closes from 12pm to 1pm for lunch and opens back up from 1pm to 5pm**** Telephone Counseling Services: M-Th, 9:00 am - 1:00 pm.

Walk-in Clinic: Wed, 1:30 pm – 3:30 pm. ****Walk in clinic is for divorce only**** All other legal matters will need to utilize the phone attorney line. Clinic is open when volunteers are available and accessibility is on a first come first serve basis.

Other Languages: Spanish and additional languages are also available.

How to begin services: By phone

Illinois JusticeCorps - Bloomington Site

McLean County Law and Justice Center
104 West Front Street, 6th floor Law Library
Bloomington, Illinois 61701
(309) 888 - 4801

<https://www.illinoisbarfoundation.org/illinois-justicecorps>

Description: Provides assistance navigating the courthouse, giving general legal information, and connecting to helpful resources. The Illinois Bar Foundation (IBF) administers the Illinois JusticeCorps program, which places college and law student volunteers in courthouses to help people without lawyers navigate the judicial system. Illinois JusticeCorps members receive extensive training, including thorough and ongoing training on how to provide legal information, how each courthouse operates, and how to address the many needs and challenges of self-represented litigants. JusticeCorps volunteers are familiar with the legal aid resources available in each courthouse and community to provide appropriate referrals to those who need legal advice or full representation. Illinois JusticeCorps Members serve as guides to make the courts more welcoming and less intimidating to people who are navigating the complex and daunting civil legal system. JusticeCorps assistance allows people to accomplish the purpose of their visit more efficiently.

Site Hours: Library: Monday - Friday, 8:30 am - 4:30 pm

How to begin services: If seeking services, come in-person to the library located on the 6th floor in the law and justice center courthouse or call ahead to make sure a volunteer is present.

- If interested in volunteering, e-mail applications@illinoisjusticecorps.org for more information.

City of Bloomington Township, Office of General Assistance

607 S. Gridley Street, Suite B
Township Center
Bloomington, IL 61701
(309) 828-2356 Voice
(309) 827-3667 FAX

<http://townships.toi.org/>

CITYOFBLOOMINGTONTOWNSHIP_townshipoffice@cityblm.org

Description: Emergency Assistance is limited to rent and utilities. It is available only one time in a 24month period to alleviate "life threatening" situations or to assist individuals in maintaining self-sufficiency. Documentation showing legal notice of eviction or utility shut-off notice (gas, electric, water) is required. The primary goal of General Assistance is to promote employment and self-sufficiency in the future. General Assistance is designed to assist eligible persons in providing for their "basic needs" including rent/shelter, food, utilities, clothing, and other items considered essential to the health and well-being of the individual(s). Bus passes may be available for general assistance recipients. Basic burial expenses may be provided if the decedent was receiving General Assistance at the time of death.

Eligibility: Applicants for General Assistance and Emergency Assistance must be residents of the City of Bloomington Township. If receiving cash assistance from TANF or SSI, the person would generally be ineligible for this program.

Maximum Income Guidelines: In accordance with adopted State of Illinois guidelines for townships.

Documents Needed: Documentation of residence, income, assets, current photo ID, and other pertinent data will be requested to determine eligibility for general and emergency assistance.

Services: Rent Payment Assistance, Utility Assistance Burial/Cremation Expense Assistance for General Relief Recipients, General Relief

Site Hours: M-Th, 8:00 am - 12:00 pm, 1:00 pm - 5:00 pm, Fri, 8:00 am - 4:30 pm.

Area Served: City of Bloomington.

How to begin services: Individuals seeking services must attend a Township Orientation. Township Orientation Schedule: Wed at 3:00 pm; Tue & Fri at 10:00 am.

Normal Township, Office of General Assistance

304 E. Mulberry
Normal, IL 61761
(309) 452-2060 Voice
(309) 454-2599 FAX
<http://www.normaltownship.org>

Description: Normal Township offers two assistance programs. 1. Emergency Assistance to cover rent or utilities is available once every twelve months for families with minor children dealing with a life-threatening situation, such as a notice of eviction or a utility disconnection. (If the township's assistance has been used for three years consecutively, then that household is ineligible until two years from the last date of service.) 2. General Assistance provides monthly income for individuals without minor children and without adequate income. It can be used to pay for food, rent/shelter, utilities, clothing, medical care, or other essential items. General Assistance recipients must participate in the township's Job Search and Training program unless medically exempt.

Eligibility: Any Normal Township resident (18 years or older) who is either a U.S. resident or legal alien may apply. The General Assistance Program is primarily for those adults without minor children who are financially independent, lacking adequate income, and ineligible for any other monetary forms of assistance. The Emergency Assistance Program serves families who are not receiving TANF or SSI.

Maximum income guidelines: 75% of poverty level.

Documents needed: Photo ID, proof of income, proof of residency, Social Security number or birth certificate for dependents, IDHS medical card, bank statements, and proof of need.

Site hours: M-F, 8:00 am - 12:00 pm and 1:00 pm - 4:00 pm.

Area served: Normal Township.

Accessibility: Full wheelchair access.

How to begin services: Call for an appointment or to learn more.

Temporary Assistance for *Needy Families (TANF)*

Department of Human Services (DHS)

501 W. Washington Street
Bloomington, IL 61701
(309) 451-6000 Voice
(800) 447-4278 Toll-free Child Support Hotline
(866) 451-5764 TTY
(309) 451-6012 FAX
<http://www.dhs.state.il.us/ABE>

Description: The Temporary Assistance for Needy Families (TANF) program provides temporary financial assistance for pregnant women and families with one or more dependent children. TANF provides financial assistance to help pay for food, shelter, utilities, and expenses other than medical.

Eligibility: To qualify for TANF, a person must:

- Be pregnant or have a child under age 19 who lives with them. A child who is 18 must be a fulltime high school student. A pregnant woman (and her husband, if he lives with her) may qualify for help, even if they don't have any other children. - Live in Illinois. The family can be homeless and still qualify.
- Be a U.S. citizen or meet certain immigration requirements.
 - Develop a plan for becoming self-sufficient and follow it.

Documents Needed: Photo ID, birth certificate, proof of income, proof of residency, and Social Security card.

Site Hours: M-F, 8:30 am - 5:00 pm.

Area Served: McLean and Livingston counties.

Other Languages: Accommodates sign language. Phone interpreters available for most languages.

****Note:** Office receives applications for Cash, SNAP, and Medical Assistance by fax, mail, or in person. Applicants can now apply for benefits apply online at <http://www.dhs.state.il.us/ABE> and this method is preferred**

How to begin services: By Phone, walk-in, website, or by appointment.

Women, Infants, & Children (WIC)

McLean County Health Department

200 W. Front Street
Bloomington, IL 61701
(309) 888-5457

<http://www.health.mcleancountyil.gov>

Description: Women, Infants, and Children (WIC) is a federally funded program which provides a supplemental package of food, breast feeding education and support, and nutrition education for income-eligible women, infants, and children to promote health, growth, and development. The program supports breastfeeding as the regular method of infant feeding, encourages regular health care, and promotes good nutrition through education. Special supplemental foods are provided to eligible pregnant, nursing, or postpartum women, infants, and children up to age 5.

Hours: M-F 8:00am-11:45am & 1:00pm-4:15pm (with exception of Wednesdays- open at 9:30am)
Third Monday of each month: extended hours to 5:30pm
First Saturday of each month: 8am-12pm

Eligibility: Pregnant, recently delivered (past 6 months), or breastfeeding mother; children under age 5

Maximum Income Guidelines: 185% of federal poverty level.

Documents Needed: To assure service, bring the following to the WIC clinic at the time of appointment

- Your child.
- Photo ID or WIC ID card (Adult receiving service)
- Proof of residential address (the Illinois Medical Card can no longer be accepted as proof of residency).
- Medical card or 2 recent pay check stubs for each person in the household.
- Immunization records (if child receives shots somewhere other than the Health Department).
- Newborns (Requires birth certificate)

How to Begin Services: Services are provided by walk-in **except** for families needing interpreting services or first time prenatal visits. Clinic appointments are made for pregnant women for the initial visit and anyone requiring interpreter services. Women should call 309-888-5517 to schedule that appointment. Appointments will still be made for any client needing interpretive services. Clients can call 309-888-5457 or, for assistance in Spanish, call 309-888-4860. For additional information please visit our <http://www.health.mcleancountyil.gov> or McLean County WIC Facebook page.

Salvation Army Community Center, Social Service Center - Financial Assistance

611 W. Washington Street
Bloomington, IL 61701
(309) 829-9476 Voice
(309) 829-3680 FAX

<http://www.sabloomington.org> thomas_fulop@usc.salvationarmy.org

Description: Emergency assistance to families and individuals for rent and utilities when funds are available. Interested individuals should **call first** to make sure funds are available.

Eligibility:

- Must be a resident of McLean County.
- Must have an income that is greater than expenses.
- Must have a documentable crisis, beyond the person's control, that caused the current financial crisis.
- Must not have received financial assistance from The Salvation Army within the last 24 months.

Documents Needed: Proof of residence, Social Security card, eviction notice (rent assistance), current utility bills or shut-off notice (utility assistance), and proof of income for last 30 days.

Fees: No fees.

How to begin services: By phone, appointment only.

Next Step Program

Mid Central Community Action

1301 W. Washington Street

Bloomington, IL 61701

(309) 829-0691 Voice

(309) 828-8811 FAX

<http://www.mccainc.org> mcca@mccainc.org

Description: Next Step is a collaborative effort to help people become financially independent. Financial coaching and ongoing support is provided. One-on-one support is also available through Heartland Community College if interested in pursuing a career or an educational pathway. Program participation lasts up to three years and it may be able to offer financial incentives funded through private donors.

Fees: No fees.

Site Hours: Due to state budget cuts, effective July 27 through Aug 23, the Bloomington office will be open Monday-Thursday only, 8:00 am - 4:30 pm, or by appointment. Closed during lunch, 12:00-1:00 pm.

How to begin services: Orientations are held at Mid Central Community Action and Heartland Community College. After attending an orientation, a one-on-one interview is scheduled and persons are asked to bring in all of their financial forms.

Phone: (309) 834-9224 for information.

Family Support Services P SEP

ABC Counseling and Family Service

705 E. Lincoln, Suite 303

Normal, IL 61761

(309) 451-9495 Voice

(309) 451-9404 FAX

<http://www.abccounseling.org>

Description: Child Victims of Sexual Abuse and Sexually Reactive Children - Assessment, treatment, and comprehensive risk assessment to determine treatment need of child. Psycho educational classes are available for parents of children affected by sexual abuse. Also offers individual and group counseling. **Documents Needed:** Proof of income.

Fees: Insurance accepted; otherwise, sliding fee scale.

Site hours: M-F, 9:00 am - 5:00 pm.

Parent Education:

Description: Parent/Guardian Education Classes offered by ABC Counseling:

- 1) Classes to educate parents/guardians about the sexually abused individual.
- 2) Classes to educate parents/guardians about child sexual abuse.

Fees: Insurance accepted; otherwise, sliding fee scale.

Site Hours: M-F, 9:00 am - 5:00 pm.

How to begin services: Call for an appointment and more information.

Children's Home + Aid

403 S. State Street
Bloomington, IL 61701

(309) 827-0374 Voice

(309) 834-5260 Voice Crisis Nursery 24-hour
Hotline

(309) 834-5273 Voice Family Visitation Center

(309) 834-5210 Voice Scott Early Learning Center

(309) 828-0745 FAX

<http://www.childrenshomeandaid.org> central@childrenshomeandaid.org

Services Offered:

- Child Care
- Family Visitation Center
- Children's Services
- Family Preservation Services
- Parenting Programs
- Support Groups
- Violence Prevention
- Outreach programs
- Foster care

Site Hours: Office: M-F, 8:30 am - 5:00 pm.

How to begin services: Call for an appointment.

Center for Youth and Family Solutions

502 S. Morris Avenue
Bloomington, IL 61701

(309) 820-7616

603 N. Center Street 

Bloomington, IL 61701

(309) 829-6307

<http://www.cyfsolutions.org>

Programs Housed at the Morris Site Include:

Family Counseling, Foster Care, Parenting Classes, Screening Assessment and Support Services. This program also offers "SASS" program for clients 21 and under with a medical card. The SASS program is an emergency program for youth in crisis.

Programs Housed at the Center Street Site Include: Adoption, Bloomington-Normal Area Project (BNAP), Youth Intervention, Pregnancy Planning and Family Support Services.

Site Hours: M-F, 9:00 am - 5:00 pm.

Area Served:

Morris site serves:

- Several counties

Center Street serves:

- McLean county area.

Accessibility: Full wheelchair access.

How to begin services: Call for appointment and more information.

Family Community Resource Center

509 W. Washington Street
Bloomington, IL 61701
(309) 821-1616 Voice
(309) 821-1717 FAX
<http://www.thefcrc.org>
staff@thefcrc.org

Description: The Family Community Resource Center (FCRC) provides three primary core resources to the community and is dedicated to supporting families.

1. Family Advocacy Program - FCRC serves as a catalyst seeking to broaden the relationship between families and DCFS personnel; enhance the relationship between families and DCFS affiliate agencies; create awareness to sensitive peculiarities inherent in families of various cultures to court personnel; as well as change the communities overall perception of troubled families.
2. Resource Referral Program - The Family Community Resource Center serves as a location for referrals in the Bloomington-Normal area. Referrals consist of community walk-ins, FCRC clients, and referrals from private agencies.
3. Domestic Violence Awareness Program - The Family Community Resource Center educates the public of domestic violence and how it relates to children; with much emphasis on how domestic violence impacts families. The goal is to inform the community about the results of domestic violence and its impact on the lives of its victims, children, and families.

Fees: No fees.

Services: Family Maintenance/Reunification

Site hours: M-F, 8:30 am - 4:30 pm.

Area served: McLean County.

Accessibility: Full wheelchair access.

Other Languages: Spanish.

How to begin services: By phone or walk-in.

Collaborative Solutions Institute *Solutions Program*

200 W. Front Street, 400A
Bloomington, IL 61701
(309) 828-2860 Voice
(309) 827-2637 FAX
<http://www.collaborativesolutions.org> cgaines@collaborativesolutions.org

Description: Counseling for individuals, couples, and families for mental health issues, personal enhancement, relationships, strategies for life, improved communications, crisis management, grief counseling, and eating disorders.

Fees: Fixed fees per hour; call for current rate. A sliding fee scale is available for those with no insurance; proof of household income required.

Private pay and insurance accepted.

Site hours: M-Th, 9:00 am - 5:00 pm; evening hours by appointment.

Area Served: McLean, Livingston, DeWitt, and Woodford counties.

Lutheran Child and Family Services of Illinois

1102 W. Hamilton RD.
Bloomington, IL 61704
(309) 834-3231 Voice
(800) 363-5237 Toll-free
(309) 834-3235 FAX

Description: Family, individual, marital, child, and adolescent counseling; crisis intervention, addictions, grief, divorce recovery, counseling, and services for individuals with developmental disabilities.

Additional Information: Family Enrichment Workshops held periodically throughout the year. Outreach partnering of counseling and/or support group services available to pastoral staff and congregations.

Fees: Sliding scale (****There is a standard fee in addition to the sliding scale fee based upon a person's ability to pay****); insurance accepted.

Site Hours: Hours vary; please call.

Area Served: McLean County.

How to begin services: Call (800) 363-5237 for intake appointment

Department of Children and Family Services (DCFS)

*McLean County/Livingston
County/DeWitt County*

401 Brown Street
Bloomington, IL 61701
(309) 828-0022 Voice
(800) 252-2873 Toll-free 24-hour Abuse/Neglect Reporting Hotline

Description: The Illinois Department of Children and Family Services is committed to offering the best possible services to children and families in Illinois who need them. These services are aimed at protecting children and strengthening family life. They may include: homemaker services, day care and child development services, parent education services, counseling and advocacy services, emergency caretaker services, adoption services, family planning services, foster family home care, relative home care, and residential care.

DCFS is also mandated by state law to investigate all situations of suspected child abuse or neglect, license all child care and child placement facilities, and provide child welfare services when not available through public or private child care programs. DCFS links families with community services to address struggles families are having, offers preventative services to referred families in an attempt to keep family units together to address findings of abuse/neglect, and works with families who have children under the legal custody of DCFS while working to reunify families when possible or provide a permanent home for children.

Fees: No fees.

Services: Child Abuse Reporting/Emergency Response

How to begin services: By phone.

Family Stabilization and Case Management Program

Mid Central Community Action

1301 W. Washington Street

Bloomington, IL 61701

(309) 829-0691 Voice

(309) 828-8811 FAX

<http://www.mccainc.org> mcca@mccainc.org

Description: Short-term to medium-term case management-based financial assistance available to low income individuals and families who are experiencing a temporary crisis which leaves them in danger of becoming homeless or creates a health/safety issue. Payment assistance is available for security deposit, rent or mortgage, and other crisis needs including automotive repair when the car is required for transportation to get to work. Payments are based on needs and active participation in the case management process. **Eligibility:** Clients will have to show their inability to pay through a budgeting process and must demonstrate enough future income and stability to manage their situation once assistance has been given.

Maximum Income Guidelines: Determined by various grants.

Documents Needed: Past 90 day proof of income, proof of residence, proof of documented crisis, Social Security card, State Driver's license or State Photo ID, Public Aid Medical cards, verification of homelessness or at-risk of homelessness.

Fees: No fees.

Site Hours: Due to state budget cuts, effective July 27 through Aug 23, the Bloomington office will be open Monday-Thursday only, 8:00 am - 4:30 pm, or by appointment.

Closed during lunch, 12:00-1:00 pm.

Area Served: McLean and Livingston Counties.

Other Languages: Spanish.

How to begin services: MUST attend an orientation/ money management program that is offered once or twice a month. For more information and updates on orientation times and dates, call 309-834-9201. It is recommended to arrive at the orientation early to ensure a seat.

McLean County Health Department - Family Case Management

200 W. Front Street

Bloomington, IL 61701

(309) 888-5450 Voice Main Number

(309) 888-5517 Voice Family Case Management

Description: Family Case/ Care Management provides case management services for income-eligible pregnant women and children up to age one. Helps pregnant women apply for All Kids insurance and find an OB/GYN for pregnancy services.

Maximum Income Guidelines: 200% of federal poverty level.

Documents Needed: Proof of income.

Area Served: McLean County.

Accessibility: Fully Accessible.

Other Languages: Limited interpretation & translation upon request.

How to begin services: Call for appointment.

Western Avenue Community Center

600 N. Western Avenue
Bloomington, IL 61701
(309) 829-4807 Voice
(309) 827-3794 Voice Hispanic Outreach (Se Habla Español)
(309) 829-9231 Voice Interpretation/Translation
Services (309) 829-3910 FAX
<http://www.westernavenueecc.org>

After School Program

Description: Warm, positive, family atmosphere for 46 low-income, at risk children grades K-5. Provides positive social and emotional mentoring. Includes healthy snacks, reading time, homework time, enrichment activities, and free time/recreation. Reading & Homework time includes individual assistance provided by trained volunteers.

Hours: M-F 3:30pm-5:30pm

Other Languages: Spanish.

How to begin services: Call Jennifer Trimble- (309) 829-4807 ext. 1007

Hispanic Outreach

Description: Social services, interpretation/ translations, and counseling for Spanish-speaking residents

Case Management- Coordinating services with other agencies & government service providers

- Assistance with cultural orientation, form completion, document preparation
- English language classes
- Advocacy for Hispanic population
- Guidance and emotional support

Counseling Services-

- Individual, child, family and couples counseling.
- Specific counseling in areas of codependency, grief/loss, anger management, conflict resolution, parenting
- Crisis intervention

Hours: By appointment

How to Begin Services: Call Socorro Alvarez, Hispanic Outreach Director, (309) 827-3794

Transportation Services

Connect Transit

351 Wylie Drive
Normal, IL 61761
(309) 828-9833 Voice General Services Information
(309) 828-7511 Voice/TTY Connect Mobility
(309) 828-1952 FAX
<http://www.connect-transit.com>
info@connect-transit.com

Description: 1) Fixed Route Service - Operates M-F, 6:00 am - 9:00 pm, Sat, 7:00 am - 9:00 pm and Sun, 7:00 am - 7:00 pm. All buses are equipped with wheelchair lifts and the ability to "kneel" to assist riders onto the bus. 2) Redbird - During the Illinois State University school year, Connect Transit provides an additional route called the Redbird Express around the greater ISU campus area. Peak service will also be added when classes are in session. The service is available to both students and other members of the community. Nonstudents pay the same fare that applies when they use the fixed route services.

Documents needed: Connect Transit photo ID needed for reduced or free fare.

Site hours: Office: M-F, 8:00 am - 5:00 pm.

Area served: Bloomington-Normal corporate limits.

How to begin services: Call for more information about purchase of bus pass or help with routes.

Department of Motor Vehicles (DMV)

1510 W. Market Street
Bloomington, IL 61701
(309) 827-3531 Voice
(855) 236-1155 Toll-free Appointment Phone Line for Immigrants
(309) 827-3956 FAX
<http://www.cyberdriveillinois.com/services/eservices.html>

Description: The Driver Services Department issues licenses to more than 8.5 million Illinois drivers and more than 3 million photo identification cards to drivers and non-drivers at more than 130 locations. In addition, Drivers' Services maintains driving records and takes administrative action against unsafe drivers.

Services:

Licensing:

Driver's License, Identification Cards, Written Test, Road Test, Commercial, and CDL Written.

Registration:

Full Cost Motor Vehicle Registration, Titling, Plates, and Registration Renewal.

Residency:

Address change, Access to emergency contact information, Renew your spot in the Safe Driver Program, Order court records, and Register to become an organ donor.

Services are also available online at <http://www.cyberdriveillinois.com/services/eservices.html>

****Note:** Driver License Notes: Road tests are unavailable 30 minutes prior to closing (last tests are at 4:30pm on Tuesdays). Road tests may be cancelled due to weather and road conditions. Road test hours may change depending on the amount of customers scheduled. Must show proof of vehicle insurance upon taking the road test. CDL Notes: CDL renewal, vision screening, corrected licenses.

Site Hours: Closed Sundays, Mondays and Holidays.

Tue, 8:00 am - 5:30 pm.

W-F, 8:00 am - 5:00 pm.

Sat, 7:30 am - 12:00 pm.

Accessibility: Disabled parking; Full wheelchair access; all vehicles are wheelchair accessible.

Rural Public Transportation

SHOW BUS

510 Hoselton Drive
Chenoa, IL 61726
(800) 525-2454 Toll-free within Illinois
(815) 945-8500 Business
(309) 747-2873 FAX
<http://showbusonline.org> showbus@gridcom.net

Description: Offers rural public transportation, Monday through Friday, to persons of all ages. Passengers may ride scheduled routes (by reservation) for any trip purpose or may request special service for medical appointments. Pick up is at central community locations and at passengers' homes. SHOW BUS vehicles are lift-equipped to accommodate wheelchairs. Service brochures are available upon request.

Fees: Fees vary, usually around \$5 or \$7 round trip for people younger than 60, depending on whether the ride is in-county or out-of-county. Rides are donation-only for those older than 60.

Site Hours: M-F, 8:00 am - 5:00 pm.

Area Served:

- DeWitt, Ford, Iroquois, Kankakee, Livingston, Macon, and McLean counties.

Accessibility: Full wheelchair access; all vehicles are wheelchair accessible.

How to begin services: Call for a reservation. Reservations are required by 9:00 am at least one weekday in advance for scheduled routes. All requests for special service should be made as far in advance as possible.

Food Services

St Vincent DePaul

Eastview Christian Church Food Pantry

401 Union St.
Bloomington, IL 61701
(309) 829-9611 Voice
(309) 829-2243 FAX

Description: Distribution of food items. To use the Food Pantry a person must bring a Photo ID & proof of address or piece of mail from the last 60 days with your name and address.

Hours: Wed, 10:00 am - 11:30 am; 1:00 pm - 2:30 pm.

Maximum Income Guidelines: Follows the Department of Human Services SNAP/Food Stamp guidelines, which are approximately 130% of the federal poverty level, but takes into consideration household size, income, and expenses.

Documents Needed: Photo ID and proof of address.

Center for Hope

Temba Food Pantry

14940 Old Colonial Road
Bloomington, IL 61705
(309) 827-2009

Center for Hope Food Pantry

1308 E. Empire St. (**Headquarters**)
Bloomington, IL 61701
(309) 808-3742 Voice
(309) 827-2127 FAX
<http://cfhoutreachprograms.org> foodpantry@cfhministries.org

Description: Temba Food Pantry, a member pantry of the Center For Hope Food Pantry Network, applies biblically based principles to help families and individuals break and avoid cycles of poverty through food distribution, education, and referral networking. Temba (Hope) Food Pantry is located next door to the Center For Hope Ministries in Bloomington. Applicants will receive a wide variety of perishable and non-perishable items from each of the major food groups. Toiletries and household supplies are distributed as available.

Center for Hope Food Pantry offers a "Fresh Mornings " program. Fresh Mornings are special produce distributions held every Monday, Tuesday, Thursday, and Friday from 9:30-Noon. Participants can choose from a variety of free fruits, vegetables, pastries and breads.

Hours: Thu, 4:30 pm - 6:30 pm (**Temba Food Pantry**).

****Note:** Hope Pantry is held Tuesday from 9:30-11:30am at **1308 E. Empire St. Bloomington IL**. In addition, donations may be dropped off Monday-Friday between 10:00am and 3:00 pm except on holidays**

Area Served: McLean County.

Documents Needed: Photo ID, proof of address.

Fees: No fees.

How to begin services: Phone or walk-in.

SNAP

Department of Human Services (DHS)

501 W. Washington Street
Bloomington, IL 61701
(309) 451-6000 Voice
(800) 447-4278 Toll-free Child Support Hotline
(866) 451-5764 TTY
(309) 451-6012 FAX
<http://www.dhs.state.il.us/ABE>

Description: Provides a supplement to the food budgets of low-income households. Recipients receive a "link" card to purchase groceries.

Maximum Income Guidelines: Household Size of 1 = Gross Monthly Income Limit of \$1,619; 2 = \$2,191; 3 = \$2,763; 4 = \$3,335; 5 = \$3,907; 6 = \$4,479; 7 = \$5,051; 8 = \$5,623. The income limits are based on 165% of the federal poverty level, but the program takes into consideration household income, size and expenses to determine eligibility. Older adults and people with disabilities can have higher gross monthly income limits and qualify.

Documents Needed: Photo ID, birth certificate, proof of income, proof of residency, and social security card.

Additional Information: Many farmers' markets accept the LINK card.

Site Hours: M-F, 8:30 am - 5:00 pm.

Area Served: McLean and Livingston counties.

Other Languages: Accommodates sign language. Phone interpreters available for most languages.

****Note:** Office receives applications for Cash, SNAP, and Medical Assistance by fax, mail, or in person. Applicants can now apply for benefits apply online at <http://www.dhs.state.il.us/ABE> and this method is preferred**

How to begin services: May apply in the office or online.

Mount Pisgah Baptist Church

801 W. Market Street
Bloomington, IL 61701
(309) 828-2571 Voice
(309) 828-3156 FAX
<http://www.mtpisgahbc.org> secretary@mtpisgahbc.org

Description: The food ministry distributes nonperishable and perishable food items, as well as personal hygiene products, to needy families in Central Illinois. During distribution, a cooked meal is available to those in need as well.

Hours: Wed, 5:00 pm - 7:00 pm.

Documents Needed: No documents needed.

Fees: No fees.

Site Hours:

Office: M-F, 9:00 am - 3:00 pm.

Food Pantry: Wed, 5:00 pm - 7:00 pm.

Clothing Closet: Wed, 5:00 pm - 6:30 pm.

How to begin services: By phone; walk-ins accepted

Park United Methodist Church

704 S. Allin Street
Bloomington, IL 61704
(309) 829-4665 Voice Becky Miller, Food Pantry Coordinator
(309) 828-8152 Voice Church
king2011@frontier.com

Description: Offers a food pantry that distributes every other Monday. For every 2 people, 2 bags are provided - one paper bag that has cereal, macaroni, spaghetti sauce, peanut butter, and a couple other foods depending on what is available, and one plastic bag with vegetables, fruit, canned meat, and soup.

Hours: Every other Monday, 5:00 pm.

Documents Needed: State ID or driver's license.

How to begin services: Phone to verify which Monday the food pantry distributes.

Home Sweet Home Ministries

The Bread for Life Co-op

303 E. Oakland Avenue
Bloomington, IL 61701
(309) 828-7356 Ext. 228 Voice
(309) 827-6415 FAX
<http://www.hshministries.org>
hshinfo@hshministries.org

Description: The Bread for Life Co-op is a membership-based program that serves low-income individuals and families struggling with chronic food security issues. The 1st step to joining and shopping at the Co-op is to submit an application as soon as possible. The Co-op operates with member participation and members earn access to the Co-op grocery to shop for food and personal care items. Members contribute to the co-op in one of two ways. One option is to work two hours per visit; the other is to work one hour per visit and pay \$5. Members can visit the co-op twice per month with larger families having more frequent access.

Hours: Mon: 3:00 pm – 5:00 pm, Wed: 2:00 pm – 4:00 pm, Thurs: 6:00 pm – 8:00 pm, Fri: 2:00 pm - 4:00 pm.

Fees: See description of services.

Services: The Co-op operates with member participation and members earn access to the Co-op grocery to shop for food and personal care items.

Site Hours: Same as regular business hours. Applications can be turned in 24/7.

Area served:

- DeWitt, LaSalle, Livingston, Logan, Piatt, McLean, and Woodford counties.

Accessibility: Full wheelchair access and disability accommodations for members.

How to begin services: Walk-in to apply for membership.

Salvation Army Community Center

Food Pantry

601 W. Washington Street
Bloomington, IL 61701
(309) 829-9476 Ext. 208 Voice
(309) 829-3680 FAX

<http://www.sabloomington.org> thomas_fulop@usc.salvationarmy.org

Description: Nonperishable/canned foods available for those in need.

Hours: Mon-Thu, 1:00 pm - 4:00 pm. **Closed on Fridays.** The food pantry at the Salvation Army offers breakfast and dinner to non-residents every day and lunch is available on Mondays, Wednesdays, and Thursdays. The food pantry also offers frozen products, fresh produce, bread and dairy products. Personal grooming referrals are offered from 9:00 am-12:00 pm and does not operate during food pantry time (1:00pm-4:00pm).

Documents Needed: State ID or Driver's License and 30-60 day post-dated piece of mail required.

****Note:** Cleaning supplies are offered for approved referrals from partnering agencies, call **(309) 829-9476 ext. 208** for more information**

How to begin services: Call or walk-in for more information.

House of Prayer Food and Clothing Pantry

303 E. Monroe Street
Bloomington, IL 61701
(309) 828-4114 Voice

Description: Provides food, clothing, and prayer for those in need. Can access pantry once every 30 days. Photo ID required.

Hours: Thu, 9:00 am - 12:00 pm.

Area Served: McLean County.

Fees: No fees.

How to begin services: Walk-in.

Apostolic Pentecostal Church

2810 Tractor Lane
Bloomington, IL 61704
(309) 319-7635 Voice

<http://www.theapc.org> inforequest@theapc.org

Description/ Starting services: Food pantry distribution is open every Saturday at 11:00 am and staff will provide a schedule for the remainder of the year upon 1st visit. Please bring your own bag or box to put the food into. A bible study is held every Saturday at 9:00 am. Those that attend the bible study during the Saturday that they are eligible will receive food immediately following the bible study. Those that cannot attend their day of distribution can contact Katie Sayers, Food Pantry Director, 217-454-6959.

Eastview Christian Church

1500 N. Airport Road
Normal, IL 61761
(309) 451-5000 Voice Main
(309) 451-5060 Voice Local Outreach Department
(309) 451-5056 Information Only Recording of Food Pantry Hours
(309) 888-9903 FAX
<http://eastviewchurch.net> receptionist@eastviewcc.org

Description: The Eastview Food Pantry is a local ministry providing food, cleaning supplies, laundry detergent, and personal care items to residents of McLean County. Starting in April the food pantry line will be open Wed and Tues 6:00pm – 7:30 pm.

Hours: Tue, 1:00 pm - 2:30 pm, Wed, 10:00 am - 11:30 am; 5:00 pm - 6:30 pm., Thu, 10:00 am - 11:30 am; 1:00 pm - 2:30 pm.

Eligibility: Guests may use the pantry once a month. Only one resident at each address can use the pantry. 1 person per household per month. Children, spouses, family members, and friends may not shop with resident.

Area Served: McLean County.

Documents Needed: Current photo ID and a current bill at each visit.

Additional Information: For questions, holiday hours, or closures due to weather, please:

- Call 309-451-5000
- Listen to WJBC
- Visit www.eastviewchurch.church/foodpantry
- Email foodpantry@eastview.church

Fees: No fees.

Services: Food Pantries, Christmas giveaway, and Imagine program. The Christmas giveaway is held Sept. – Oct. The Imagine program offers food, coats, and toys for families in McLean county. Email localoutreach@eastview.church or call (309) 451 – 5008 for more information.

Area Served: McLean County.

****Note:** Public transportation available. Eastview is not served by the B-N bus lines. Please visit www.eastview.church/bus or call (309) 450 - 5000 for more information.

How to begin services: Walk-in. If more guests show up than is possible to serve, they may be asked to return another day.

Helping Hands Community Center (Stanford)

105 W. Boundary
Stanford, IL 61774
(309) 824-2341 Voice
<http://StanfordHelpingHands.org> kweinzierl@gmail.com

Description: The Helping Hands Community Center has a food pantry available for Allin Township and Stanford residents. If you or someone you know in Allin Township is in need, please call one of the contacts. Food is distributed monthly, with the exact dates posted on the door. Emergency distribution is also available for people in great need.

Eligibility: Resident of Allin Township.

Services: Food Pantries

Area Served: Allin Township (includes the city of Stanford).

How to begin services: By phone.

LeRoy Christian Church

603 S. East Street

Le Roy, IL 61752

(309) 962-6491 Voice

(309) 962-6206 FAX

<http://leroychristianchurch.org> office@leroychristianchurch.org

Description: Provides food to those in need. Should there be a food emergency, contact the church for assistance.

Hours: Mon, 5:30 pm - 6:30 pm. If there are 5 Mondays in a month, the pantry is not open on that 5th Monday.

Area Served: LeRoy and the Empire Township.

Additional Information:

Site Hours: Office: M-Th, 8:30 am - 3:00 pm and Fri, 8:30 am - 12:00 pm.

How to begin services: Call for more information. There is a pick up service for those needing a ride to the pantry. If someone needs a ride, call the church by 12:00 pm on Friday for pick up on Monday.

Christ Community Church of Gridley

406 W. Seventh Street

Gridley, IL 61744

(309) 747-2299 Voice

<http://www.christ-cc.org> info@christ-cc.org

Description: The Gridley Food Pantry operates from the Christ Community Church facilities and serves the Gridley area only. It is a cooperative effort along with the Gridley Apostolic Christian Church.

Hours: Thu, 12:30 pm - 1:00 pm food pantry is open.

Site Hours: Tue-Fri, 8:30 am - 4:00 pm church is open.

Area Served: Village of Gridley.

How to begin services: Walk-in or call.

Clothing Services

Four Seasons Church of Christ Clothing Closet

909 Four Seasons Road
Bloomington, IL 61701
(309) 663-2236 Voice (Receptionist)
<http://www.thefscoc.com>
TheFSCOC@gmail.com

Description: Four Seasons Church of Christ provides clothing for emergency situations. Items include clothing, shoes, and bedding.

Hours: Services are available Mon-Sat from 8:00 am – 6:00 pm.

Fees: No fees.

How to begin services: By phone. Client has to call ahead of time and set up a time frame.

Family Community Resource Center

509 W. Washington Street
Bloomington, IL 61701
(309) 821-1616 Voice
(309) 821-1717 FAX
<http://www.thefcrc.org> staff@thefcrc.org

Description: Clothing closet is available during regular business hours. First time clients will need to complete an intake process. After completing the intake, clients may visit the closet once a week. Items available are dependent on donations.

Site Hours: M-F, 8:30 am - 4:30 pm.

Area Served: McLean County.

Accessibility: Full wheelchair access.

Other Languages: Spanish.

How to begin services: Call for intake.

Kingdom Closet & Boutique Distribution Center

1308 E. Empire St.
Bloomington, IL 61701
(309) 808-3742
<http://cfhoutreachprograms.org/cfh/kingdom-closet/outreach@cfhministries.org>

Description: Distributes clothing, shoes & accessories to families in McLean Co. who are facing hardship or crisis. "Free closet" items are available at no cost, and with a small donation, "Boutique Items" can be acquired. Families with needs beyond clothing may be provided with additional support including community referrals and advocacy.

Hours: "Open Closet" events- each Saturday from 10am-2pm

How to begin services: Attend "Open Closet" or call for more information as needed.

Mount Pisgah Baptist Church

801 W. Market Street
Bloomington, IL 61701
(309) 828-2571 Voice
(309) 828-3156 FAX

<http://www.mtpisgahbc.org> secretary@mtpisgahbc.org

Description: Anyone can obtain six clothing items per visit. Children (ages 12 and younger) must be accompanied by an adult. Crisis situations are evaluated individually; participants will sign for the number of items. Donations can be dropped off at the church's Fellowship Hall on Sundays or Wednesdays.

Hours: Wed, 5:00 pm - 6:30 pm.

Site Hours: Office: M-F, 9:00 am - 3:00 pm.

Food Pantry: Wed, 5:00 pm - 7:00 pm.

Clothing Closet: Wed, 5:00 pm - 6:30 pm.

How to begin services: Walk-ins during times listed above.

Second Presbyterian Church Clad Tidings Clothing Closet

404 N. Prairie Street
Bloomington, IL 61701
(309) 828-6297 Voice (Receptionist)
(309) 828-7038 FAX

<http://www.secondpres.com> info@secondpres.com

Description: To be used when people find themselves displaced, victims of unexpected misfortune, in need of immediate help, or without resources to buy clothing. Referrals should come through an agency that is working with the individual or family (see referral procedures). ****Client has to have an appointment and there has to be a need**** Clothing is usually distributed/offered Tues – Thurs mornings during the months May – December. In the winter clothes are usually distributed/offered Monday mornings during the months January, February, and March.

Fees: No fees.

Site Hours: M-F, 8:00 am - 4:30 pm.

How to begin services: Referral required. Agency staff can call the church office when they have a client in need, relaying information about the client including their specific needs, sizes, number of people in the family, a mother in need of clothing for children has to bring an item that fits, etc., and a number where the client can be reached. One of the two volunteers will make contact with the client, usually within 24 hours, and set up an appointment time.

Helping Hands Community Center (Stanford)

105 W. Boundary
Stanford, IL 61774
(309) 379-2292 Voice Mary
(309) 379-2119 Voice Kathy

<http://StanfordHelpingHands.org> kweinzierl@gmail.com

Description: The Helping Hands Community Center has a food pantry available for Allin Township and Stanford residents. If you or someone you know in Allin Township is in need, please call one of the contacts. Food is distributed monthly, with the exact dates posted on the door. Emergency distribution is also available for people in great need.

Eligibility: Resident of Allin Township.

Area Served: Allin Township (includes the city of Stanford).

How to begin services: By phone.

River of Life Outreach Church - Chest of Faith

24955 Church Street

Chenoa, IL 61726

(630) 329-3573 Cell Pastor David

(815) 383-0192 Cell Pastor Rod

Description: The church offers a free clothing closet that has all sizes (and ages) of clothing, a shoe room, linens, and miscellaneous items. There will be water, snacks, and coffee available. Donations are always welcome, and donated items should be clean. The closet will be open twice this year (2018). Dates are TBA, but those in need can call or text either pastor to access the clothing closet.

How to begin services: Call or text for more information.